

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: All Providers
Managed Care Plans

**Memorandum No: 05-101
MAA**

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Updates: 02-73 MAA

From: Douglas Porter, Assistant Secretary
Health and Recovery Services Administration
(HRSA)

For Information call:
Veronica Foster-Jones, DM Clinical
Consultant (360) 725-1648

Subject: Disease Management Program- Clarification

Effective for dates of service on and after August 1, 2005, clients who are recipients of Temporary Assistance for Needy Family (TANF) program or a children's medical program are **not** eligible to receive services under the Disease Management (DM) program. HRSA has fixed an error made on the Medical ID cards of clients enrolled in the Disease Management Program.

What changed?

Effective for dates of service on and after August 1, 2005, clients who are recipients of Temporary Assistance for Needy Family (TANF) program or a children's medical program are **not** eligible to receive services under the Disease Management program. Clients were notified of this change back in September by the Disease Management contractors.

What was fixed?

In October 2005, eligible disease management program clients may have had "PCCM" (Primary Care Case Management) listed on their Medical ID cards. **This was printed in error.** The Disease Management Program is for fee-for-service clients only. HRSA has fixed the printing error on the medical ID cards and has also fixed the WAMedWeB internet site.

Whom do I contact for questions regarding the DM program?

Please contact the following if you have questions about the DM program:

- **McKesson Health Solutions LLC**, of Denver, Colorado, (a wholly-owned subsidiary of McKesson Corporation) provides management oversight for eligible clients with asthma, heart failure, diabetes, and chronic obstructive pulmonary disease (COPD). They can be reached at: 1 (800) 444-0125.
- **Renaissance Health Care Inc.** (also of Denver) provides management oversight for eligible clients with renal disease. They can be reached at 1 (866) 287-3625 or 1 (866) 28RENAL.

How do I conduct business electronically with Washington State Medicaid?

For information on how to conduct business electronically with Washington State Medicaid, go to: <http://wamedweb.acs-inc.com>.

How can I get HRSA's provider issuances?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://HRSA.dshs.wa.gov> (click on the Billing Instructions/Numbered Memoranda or Provider Publications/Fee Schedules link).

To request a free hard copy from the Department of Printing:

1. **Go to:** <http://www.prt.wa.gov/>. (Orders are filled daily).
 - a) Click *General Store*.
 - b) If a **Security Alert** screen is displayed, click **OK**.
 - i. Select either *I'm New* or *Been Here*.
 - ii. If new, fill out the registration and click *Register*.
 - iii. If returning, type your email and password and then click *Login*.
 - c) At the **Store Lobby** screen, click *Shop by Agency*. Select *Department of Social and Health Services* and then select *Medical Assistance*.
 - d) Select *Billing Instructions, Forms, Healthy Options, Numbered Memo, Publications, or Issuance Correction*. You will then need to select a year and then select the item by number and title.
2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX (360) 586-6361/ telephone (360) 586-6360. (Orders may take up to 2 weeks to fill.)